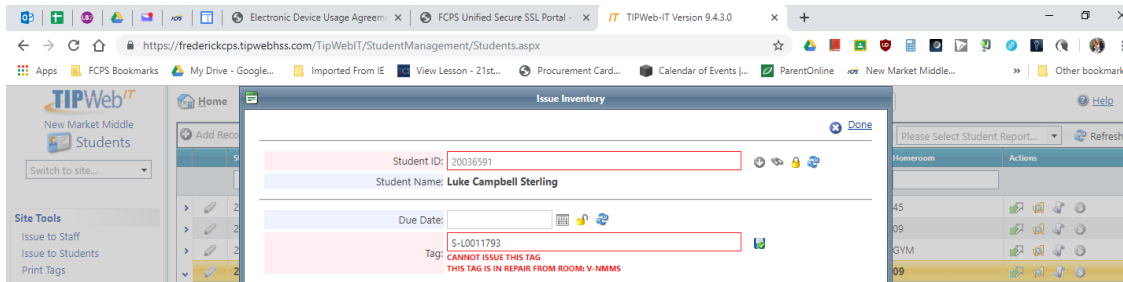


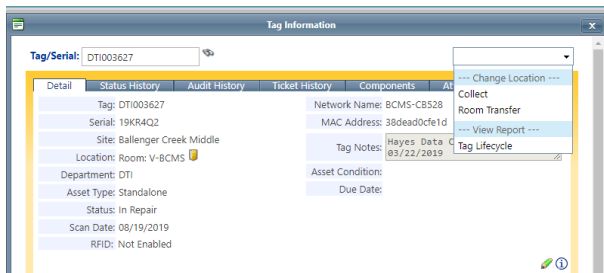
## Device in Repair status and Cannot Issue to Student/Staff

When you see this:



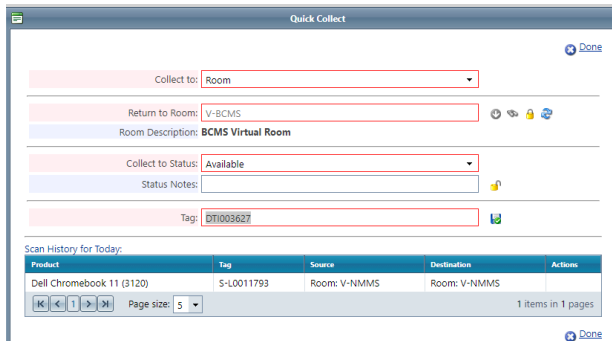
Open the Tag Information dialog box by scanning the tag/serial number into the top search bar.

Choose "Collect" from the drop down menu.



Collect to the virtual room at your school as available, then click the save icon.

Click on Collect again and then click on OK in the next box.



Now you may go back to issuing this device to a staff/student.